



TO WHOMSOEVER IT MAY CONCERN

THIS IS TO CERTIFY THAT MR. DINESH.B (REG. NO. 120012403625), II YEAR MBA STUDENT OF PERIYAR MANIAMMAL INSTITUTE OF SCIENCE & TECHNOLOGY, VAI LAM, THANJAVUR HAS SUCCESSFULLY COMPLETED HER MAIN PROJECT ENTITLED, " STUDY ON CUSTOMER EXPECTATION & SATISFACTION TOWARDS AFTER SALE SERVICE, REFERANCE WITH BALU HONDA-THANJAVUR" DURING THE PERIOD FROM 28.12.2021 TO 28.01.2022 IN PARTIAL FULFILMENT OF THE MBA DEGREE COURSE.

WE FOUND HIM PUNCTUAL, HARDWORKING AND INQUISTIVE. WE WISH HIM ALL THE BEST FOR HIM FUTURE ENDEAVOURS.

THANKING YOU,

YOURS FAITHFULLY,

FOR BALU HONDA - THANJAVUR,

A handwritten signature in blue ink is written over a circular purple stamp. The stamp contains the text "BALU AUTOS" at the top and "THANJAVUR" at the bottom, with a star on each side.

(AUTHORISED SIGNATORY)

**BALU AUTOS**

*Showroom : No. 4, T.P.S Nagar, Medical College Road, Thanjavur - 613 007.*

*Service : No. 119, Abraham Pandithar Garden, Medical College Road, Thanjavur - 613 007.*

DINESH. B PROJECT